Quantitative Approach: Centrally held SNAP survey	October	November	December	January	February	March	April	May	June	July
the Reporter (All residents)	Survey page designed and finalised	Reporter distributed throughout borough from the 26th	Monitoring of responses	Monitoring of responses	Monitoring of responses	Collation of data	Analysis of data which is fed back into next qualitative stage			
e-Panel (Users & Non-users)	Electronic survey designed and published	Survey also sent out on 26th	Monitoring of responses	Monitoring of responses	Monitoring of responses	Collation of data	Analysis of data which is fed back into next qualitative stage			
Website (All residents)	Webpage content designed and finalised	Webpage live from 26th	Monitoring of responses	Monitoring of responses	Monitoring of responses	Collation of data	Analysis of data which is fed back into next qualitative stage			
On-site Paper Forms (Users)	Paper surveys designed and printed	Surveys available at centres from 26th	Monitoring of responses	Monitoring of responses	Monitoring of responses	Collation of data	Analysis of data which is fed back into next qualitative stage			
Press Release (All residents)	Content finalised	Release to coincide with paper & electronic survey								
Online Form Disatribution (Targeted groups - LAPs, Management Commitees, other providers etc.)	Electronic survey designed and published	Survey also sent out on 26th to appropriate groups	Monitoring of responses	Monitoring of responses	Monitoring of responses	Collation of data	Analysis of data which is fed back into next qualitative stage			
Qualitative Approach: Face to face engagement										
Focus Groups (Targeted groups baed quantitative findings)							Focus groups populated by members of stakeholder groups to explore issues from quantitaive work	Focus Groups held	Focus Groups held	Analysis and feedback of findings
On-site Consultation Events (Users)							Public workshop/drop-in sessions to engage with users of facilities	Sessions held	Sessions held	Analysis and feedback of findings